



A Division of Systems, Inc.

OWNER'S / USER'S MANUAL



MCGUIRE • Division of Systems, Inc. • W194 N11481 McCormick Drive • Germantown, WI 53022 800.624.8473 • fax: 262.255.9399 • www.**wbmcguire**.com • techservices@docksystemsinc.com

	Page
Safety	
Recognize Safety Information	1
General Operational Safety Precautions	1
Operational Safety Precautions	2
Maintenance Safety Precautions	4
Safety Decals	5
Introduction	
General Information	8
Installation	
Hold-Tite Installation Overview	10
Component Identification	. 12
Operation	
Theory	13
Operating Instructions	14
Sequence of Operation	. 15
Hold-Tite Light Sequence	. 16
Maintenance	
Service Dock Leveler/Restraint Safely	. 19
Periodic Maintenance	. 20
Adjustment And Testing	
Hold-Tite Operation Range	. 21
Adjust Dock Leveler and Truck Restraint Interlock	. 23
ARTD Adjustment	. 24
Troubleshooting	
Troubleshooting	. 27
Electrical Drawings	. 33
Programming	. 34
Manual Release	. 35
Parts	
Valve Blocks	. 36
Hold-Tite Break Down	. 38
Power Pack Assembly Self Contained	. 40
Latch Assembly	. 41
Outside Signs	. 42
Outside lights	. 43
Miscellaneous	
Customer Information	. 45
Warranty Back C	over

Recognize Safety Information

Safety-Alert Symbol



The <u>Safety-Alert Symbol</u> identifies important safety messages on equipment, safety signs, in manuals, or elsewhere. When you see this symbol, be alert to the possibility of personal injury or death. Follow the instructions in the safety message.

The use of the word <u>DANGER</u> signifies the presence of an extreme hazard or unsafe practice which will most likely result in severe injury or death.

WARNING

The use of the word <u>WARNING</u> signifies the presence of a serious hazard or unsafe practice which may result in serious injury or death.

The use of the word <u>CAUTION</u> signifies possible hazard or unsafe practice which could result in personal injury.

IMPORTANT

The use of the word <u>IMPORTANT</u> is to draw attention to a procedure that needs to be followed to prevent machine damage.

General Operational Safety Precautions



Read and understand the operating instructions and become thoroughly familiar with the equipment and its controls before operating the dock leveler.

Never operate a dock leveler while a safety device or guard is removed or disconnected.

Never remove DANGER, WARNING, or CAUTION signs or decals on the equipment unless replacing them.



Do not start the equipment until all unauthorized personnel in the area have been warned and have moved outside the operating zone.

Remove any tools or foreign objects from the operating zone before starting.

Keep the operating zone free of obstacles that could cause a person to trip or fall.

SAFETY

Operational Safety Precautions



Learn the safe way to operate this equipment. Read and understand the manufacturer's instructions. If you have any questions, ask your supervisor.



Keep a safe distance from both side edges.



Maintenance Safety Precautions



Hydraulic and electrical power must be OFF when servicing the equipment. For maximum protection, use an OSHA approved locking device to lock out all power sources. Only the person servicing the equipment should have the key to unlock the device.



Always post safety warnings and barricade the work area at dock level and ground level to prevent unauthorized use of the unit before maintenance is complete.



The maintenance prop must be in the upright "service" position when working under the dock leveler. For maximum protection, use an OSHA approved locking device to lock the maintenance prop in the service position. Only the person servicing the equipment should have the key to unlock the device.

WARNING

ALWAYS disconnect electrical power source and ground wire before welding on dock leveler.

DO NOT ground welding equipment to any hydraulic or electrical components of the dock leveler. Always ground to the dock leveler frame.

Failure to follow these instructions may result in damage to dock leveler and/or serious personal injury or death.

WARNING

DO NOT grind or weld if hydraulic fluid or other flammable liquid is present on the surface to be ground or welded

DO NOT grind or weld if uncontained hydraulic fluid or other flammable liquid is present. Stray sparks can ignite spills or leaks near the work area. Always clean up the oil leaks and spills before proceeding with grinding or welding.

Always keep a fire extinguisher of the proper type nearby when grinding or welding.

Failure to follow these instructions may result in serious personal injury or death.

WARNING

ALWAYS stand clear of dock leveler lip when working in front of the dock leveler. Failure to do this may result in serious personal injury or death.

Dock Leveler Safety Decals





Page intentionally left blank

INTRODUCTION



Congratulations on your choice of a McGuire Hold-Tite truck restraint. This manual covers the Hold-Tite Truck restraint operating system.

Designed by McGuire to be a marvel of simplicity and efficiency, your truck restraint, when properly installed, will provide many years of trouble-free performance with an absolute minimum of maintenance. Its revolutionary hydraulic system efficiently controls and operates every function. To obtain maximum performance and longest possible use, a simple program of preventive maintenance is recommended and is outlined in this manual.

The Hold-Tite truck restraint is designed to seek, find and maintain a tight, continuous hold on the RIG (Rear Impact Guard) bar, effectively eliminating "trailer creep". As an optional safety feature, the dock leveler and truck restraint can be interlocked, preventing operation of the dock leveler until the hold engages the truck RIG bar.

The Truck restraint is firmly anchored to the drive way approach or the building wall for maximum holding power. The Hold-Tite restraint is designed to withstand a pulling force of 30,000 lbs. The Hold-Tite truck restraint comes equipped with an electrical control panel, which allows push button operation of the truck restraint functions.

When combining a McGuire Dock Leveler with a Hold-Tite truck restraint, the control panel will allow for operation of both units in the same control panel.

Each Hold-Tite, McGuire Dock Leveler and control panel has been factory prewired and tested to ensure satisfactory operation.

To illustrate which connections are to be made in the field at installation, electrical drawings are included with each order or by contacting McGuire Technical Services.

Once again, thank you and congratulations on your purchase of a McGuire Hold-Tite truck restraint.

Due to ongoing product improvement, some parts have changed, along with operation and trouble shooting methods. For further assistance, please contact:

McGuire Technical Service at 800-6248473 or techservices@docksystemsinc.com

Page intentionally left blank

INSTALLATION



HOLD-TITE Remote Mount Powerpack



For comprehensive installation instructions of the HOLD-TITE read and understand the Installation and Operation Manual.

Powerpack Location Options

Coordinate powerpack location and hose length for proper placement.

Dock Face (Self Contained)

Appropriate location when the likelihood of flooding, snow removal and damage from trailer/ trucks is minimal. Also recommended for use with non-hydraulically powered dock levelers.



Inside Building (Remote Mount)

Locate powerpck to minimize obstruction potential. Hydraulic and electrical lines from the Powerpack to the restraint are best placed through min. 3" PVC (hydraulic) and 3/4" (electrical) chase during pit construction.



Concrete Dock Face (Standard Installation)



Cantilevered Dock (For bumper projection >4" or cantilevered dock or Edge-of-Dock leveler)

To determine size offset required, take total effective bumper projection (bumper size plus any cantilever) and subtract 4".

Offset Formula			
Dim. A Bumper Projection	Dim. B Cantelever		Offset
4"	+ Dim B		
6"	+ Dim B	-4"	= Offset
10"	+ Dim B		
15"	+ Dim B		



Wall Mount

For filler requirements from 1 $1/2^{\prime\prime}$ to 7 $1/2^{\prime\prime}$ use cantilever bracket #9414-0054 and anchor cantilever bracket to the dock face or weld to embedded mounting plate (3/4['] Dia. x 5 1/4^{''} min. (Kit #2103-0004) or weld to embedded mounting plate (Part #7953-0119).

For filler requirements for 8 3/4" to 13 3/4" use cantilever bracket #9414-0055 and anchor cantilever bracket to the dock face (3/4" Dia. x 5 1/4" min. (Kit #2103-0004) or weld to embedded mounting plate (Part #7953-0119).

Driveway Mount (Recommended when dock face is unsuitable for HOLD-TITE Mounting)

Driveway mount requires attachment to a concrete drive greater than 8" thick. For asphalt drive, pour 48" x 48" x 8" (min.) concrete pad and include six (6) 3/4" dowels into foundation wall. Then proceed with adhesive anchors or weld plate embed.



Drive Anchors Method (Kit #2103-0003)

Install six (6) 3/4'' Dia. x 5 1/4'' min. wedge anchors at the base of the HOLD-TITE.



Drive Embed Method

Weld Method

Properly locate and level the drive embed weld plate (Part #7953-0132) in the drive approach. Observe Cantillever conditions for proper positioning. Weld restraint to embed plate with a continuous 1/4" filet weld.



INSTALLATION

Component Identification.





"TWIDO" Programmable Logic Controller

A-Weldment

Theory

When the engage button (A) is pushed on the control panel this activates an electric motor which, drives a hydraulic pump. The hydraulic pump forces oil into the hydraulic cylinder causes the shoe to raise.

The shoe will make contact with the ICC bar. The pump will shut off one the shoe is at 90deg. Once the truck is locked.

When the release button (B) is pushed the motor will run and lower the shoe. After the shoe is stored the pump will run 10 seconds then will time out and the pump will turn off.

If no ICC Bar is preset Hold-Tite can be operated in bypass (C).



Operating Instructions

A DANGER

Stay clear of dock leveler when freight carrier is entering or leaving dock area.

DO NOT move or use the dock leveler if anyone is under or in front of leveler.

Keep hands and feet clear of pinch points. Avoid putting any part of your body near moving parts.

Failure to follow these instructions may result in severe personal injury or death.

DO NOT overload the dock leveler.

DO NOT operate any equipment while under the influence of alcohol or drugs.

DO NOT leave equipment or material unattended on the dock leveler.

Failure to follow these instructions may result in personal injury and/or damage to equipment.

WARNING

Only trained personnel should operate the dock leveler and truck restraint.

DO NOT use a broken or damaged dock leveler or truck restraint. Make sure proper service and maintenance procedures have been performed on equipment before using.

Truck/trailer wheels must be chocked unless the truck restraint is used. Never remove the wheel chocks until loading/unloading is finished and truck driver has been given permission to leave.

Make sure platform lip rests on the truck/trailer bed with at least 4 in. (102 mm) of overlap.

Maintain a safe distance from side edges of leveler during the loading/unloading process.

Failure to follow these instructions may result in serious personal injury or death.

SEQUENCE OF OPERATION - NORMAL

- 1. Check that the truck/trailer is positioned squarely against the dock bumpers.
 - Inside Red Light
 - Outside Green Light
- 2. Push ENGAGE button to activate restraint.
 - Inside Green and Yellow Light
 - Outside Red Light
- 3. ENGAGED on Truck Restraint.
 - Inside Green Light
 - Outside Red Light
- 4. Visually inspect restraint for proper engagement.

If RIG (Rear Impact Guard) is damaged or missing, dock leveler can be used in BYPASS

IF BYPASS MODE IS REQUIRED SEE: SEQUENCE OF OPERATION - BYPASS

FOR NORMAL OPERATION AFTER TRAILER RIG IS ENGAGED CONTINUE WITH: STEP 4

- 5. Position dock leveler onto truck/trailer.
- 6. When loading or unloading is complete, return dock leveler to the stored position.
- 7. Release truck restraint and/or remove chocks from truck/trailer wheels.

SEQUENCE OF OPERATION - BYPASS

- 1. Check that the truck/trailer is positioned squarely against the dock bumpers.
- Push ENGAGE button to activate restraint.
 Inside Green Light, Red Outside Light
- 3. Visually inspect restraint for proper engagement.

If RIG (Rear Impact Guard) is damaged or missing dock leveler can be used in BYPASS.

- 4. If RIG (Rear Impact Guard) is damaged or missing, Shoe will automatically return to the stored position.
 - Inside Amber Light and LED will flash for 30 seconds, then Flash Red (Do Not Enter).
 - Outside Red Light will flash for 30 seconds, then flash Green
- 5. Secure truck/trailer wheels with wheel chocks.
- 6. Use key to activate BYPASS mode.
 Inside Green Light with Amber Caution Light
 Outside Red Light
- 7. Position dock leveler onto truck/trailer
- 8. When loading or unloading is complete, return dock leveler to the stored position.
 -Inside Green Light with Amber Caution Light
 -Outside Red Light
- 9. Reset BYPASS mode to NORMAL mode by pressing the LOCK button once.
 - Inside Red Light, Amber turns Off
 - Outside Green Light
 - Pressing the LOCK button during any part of the cycle will end the BYPASS mode
 - Pressing the LOCK button a second time will cycle the Hold-Tite.
- 10.Un-chock the truck/trailer wheels when truck is ready to depart.

Hold-Tite Light Sequence

CONDITION	LIGHTS			
	INSIDE	OUTSIDE		
STORED BEGIN/END	(O/9) RED	(O/8) GREEN		
IN MOTION	(O/6) AMBER	(O/7) (O/6) RED & STROBE		
HOOKED	(O/5) GREEN	(O/7) RED		
OVERRIDE	(O/5) (O/6) GREEN/AMBER	(O/7) (O/6) RED/STROBE		
MISSED ICC	(O/6) 30sec (O/4) AMBER (TIME) RED	(O/7) 30sec (O/8) RED (TIME) GREEN STROBE (O/8)		
TIMEOUT (FAILURE)	(O/9) (O/6) RED/AMBER	(O/7) (O/6) RED/STROBE		
TIMEOUT (FAILURE) IN MOTION	(O/8) AMBER	(O/5) (O/8) RED/STROBE		

A NEW LOCK CYCLE OR BYPASS WILL OVERRIDE MISSED ICC

TIMEOUT FAILURE OVERRIDE MISSED ICC

EMERGENCY STOP (Where Equipped) OVERRIDES EVERY OTHER CONDITION

	(O/4)	(O/5)
WHEN E-STOP IS DEPRESSED	RED	RED

OPERATION

When the engage button is pushed on the control panel this activates an electric motor which, drives a hydraulic pump. The hydraulic pump forces oil into the hydraulic cylinder() causes the shoe to raise.

If no ICC Bar (truck bumper) Engaged button is activated motor will run the hydraulic pump. The Hold-Tite cylinder will extend and rotates the restraint 90 deg. As the cylinder extends the slide block will travel under the shoe. The Slide block on the hydraulic cylinder will move a rod which will make contact with the Z bar. The Z bar will pass over the #3 prox switch. Input light #3 will light on the PLC. If input #4 is not lit on the PLC the power hold then store it's self. The shoe rotates to the stores position. The pump will run 10 seconds to make sure the shoe has completely stored then will time out and the pump will turn off.

If ICC Bar (truck bumper)

Engaged button is activated motor will run the hydraulic pump. The shoe will make contact with the ICC bar. As the shoe makes contact the shoe will travel away from the ICC bar. The rack will then pass in front #4 prox (mounted on the latch block). With the #4 prox lit will raise all the way and lock on the truck. The pump will shut off one the shoe is at 90deg. As the cylinder extends the slide block will travel under the shoe.

When the release button is pushed the motor will run and lower the shoe. The pump will run 10 seconds to make sure the shoe has completely stored then will time out and the pump will turn off.

Page intentionally left blank

MAINTENANCE

Service Dock Leveler/Restraint Safely



A-Tagout Device B-Lockout Device C-Lockout Device D-Tagout Device E-Maintenance Prop F-Header Plate

WARNING

When service under the dock leveler is required, always lock all electrical disconnects in the OFF position after raising the platform and engaging the maintenance prop. Failure to do this may result in serious personal injury or death.

Always stand clear of the dock leveler lip when working in front of the dock leveler.

The maintenance prop MUST be in the service position when working under the dock leveler. For maximum protection, use an OSHA approved locking device to lock the maintenance prop in the service position. Only the person servicing the equipment should have the key to unlock the maintenance prop.

Unless the dock leveler is equipped with a tethered remote, two people are required to engage the maintenance prop: one person to operate the unit, the other person to engage the maintenance prop.

Failure to follow these instructions may result in serious personal injury or death.

Always post safety warnings and barricade the work area at dock level and ground level to prevent unauthorized use of the dock leveler before maintenance is complete. Failure to do this may result in serious personal injury or death.

Whenever maintenance is to be performed under the dock leveler platform, support the platform with maintenance prop (E). Position the maintenance prop behind front header plate (F) while staying clear of the lip. The lip will fold down after the platform has rested on the maintenance prop. Lock the maintenance prop in the service (upright) position using an OSHA approved lockout device* (C) and tagout device* (D).

Whenever servicing the dock leveler, lock the electrical power disconnect in the OFF position. Use only an OSHA approved lockout device* (B) and tagout device (A).

Only the person servicing the equipment should have the capability to remove the lockout devices. The tagout devices* must inform that repairs are in process and clearly state who is responsible for the lockout condition.

* Refer to OSHA regulation 1910.147.

Periodic Maintenance



IMPORTANT

Failure to properly lubricate the Truck Restraint will cause abnormal operation of the Restraint

Daily Maintenance

• Make sure that all the Inside and Outside signal lights work.

Weekly Maintenance

• Operate the PowerHold truck restraint through the complete operating cycle to maintain lubrication.

NOTE: - position.

• Inspect the slide block track and push rod areas. The areas must be kept free of dirt and debris. Build-up of foreign material in the track areas will cause abnormal operation.

Quarterly Maintenance

• Clean and Lubricate slide block track and push rod areas. Lubricate pins for the "Z" bar. Inspect and clean Prox switches.



Apply lubricant

To ensure normal operation of the Truck Restraint, use only aircraft hydraulic fluid designed to meet or exceed military specification MIL-L-5606. It is recommended that the following hydraulic fluids be used:

- ULTRA-VIS-HVI-15
- Flomite 530 ZF
- Aero Shell Fluid 4 or Fluid 41
- Mobile Aero HFA Mil-HS606A or Aero HF
- Texaco Aircraft Hydraulic Oil 15 or 5606
- Exxon Univis J13

These fluid brands can be mixed together. Mixing with fluids that do not meet or exceed MIL-L-5606 may damage the equipment and WILL void warranty. Use of hydraulic fluids with equivalent specifications to those listed here are acceptable.

Hold-Tite Operating Range

WARNING

When service under the dock leveler is required, always lock all electrical disconnects in the OFF position after raising the platform and engaging the maintenance prop. Failure to do this may result in serious personal injury or death.

Always post safety warnings and barricade the work area at dock level and ground level to prevent unauthorized use of the dock leveler before maintenance is complete. Failure to do this may result in serious personal injury or death.

WARNING

Always stand clear of the dock leveler lip when working in front of the dock leveler.

The maintenance prop MUST be in the service position when working under the dock leveler. For maximum protection, use an OSHA approved locking device to lock the maintenance prop in the service position. Only the person servicing the equipment should have the key to unlock the maintenance prop.

Unless the dock leveler is equipped with a tethered remote, two people are required to engage the maintenance prop: one person to operate the unit, the other person to engage the maintenance prop.

Failure to follow these instructions may result in serious personal injury or death.

Follow the installation instructions found in the Hold-Tite Installation & Operation Manual prior to attempting any adjustments. **NOTE:** Test operating range of Hold-Tite without truck/trailer backed into dock.

- 1. Make sure the selector switch is in Normal and BYPASS mode has not been activated.
 - Red Inside Light, No Amber Light
 - Green Outside Light
- 2. Momentarily press the ENGAGE button. The Hold-Tite restraint will raise to 90 deg. NO trailer the restraint will lower back to the stored position. The motor will run additional 6 to 10 seconds in the stored position.
 - Inside Amber Light for 30 seconds, then Red *Alarm will sound if equipped
 - Outside Red Light for 30 seconds, then Green Operating range Refer to page 10.

Hold-Tite Adjustments



The Operating range is not adjustable on a Hold-Tite restraint.

Proximity switch Adjustment and replacement.

- A. Locate and remove four screws and cover on front of Hold-Tite assembly.
- B. Adjust PRS 1. With the "Z" bar rotated directly over the prox switch. The prox switch distance should between 1/16" and 1/8".
- C. Adjust PRS 2. The #2 prox switch must be threaded in until flush with the latch block. Turn prox switch out (CCW) until switch is no longer flush with the latch block.

IMPORTANT: Make sure that the wire from the prox switches are clear of all moving parts.

Adjust Dock Leveler and Truck Restraint Interlock

WARNING

When service under the dock leveler is required, always lock all electrical disconnects in the OFF position after raising the platform and engaging the maintenance prop. Failure to do this may result in serious personal injury or death.

Always post safety warnings and barricade the work area at dock level and ground level to prevent unauthorized use of the dock leveler before maintenance is complete. Failure to do this may result in serious personal injury or death.

Always stand clear of the dock leveler lip when working in front of the dock leveler.

The maintenance prop MUST be in the service position when working under the dock leveler. For maximum protection, use an OSHA approved locking device to lock the maintenance prop in the service position. Only the person servicing the equipment should have the key to unlock the maintenance prop.

Unless the dock leveler is equipped with a tethered remote, two people are required to engage the maintenance prop: one person to operate the unit, the other person to engage the maintenance prop.

Failure to follow these instructions may result in serious personal injury or death.

Dock Leveler and Truck restraint Interlock The dock leveler can be interlocked with the truck restraint so that the leveler cannot be operated until the restraint has engaged the truck/trailer RIG (Rear Impact Guard) when the OPERATION switch is in NORMAL and has NOT been switched to BYPASS.

The truck restraint is interlocked with the dock leveler so that the restraint cannot be operated until the leveler is stored in the cross traffic position (lip fully folded, inside the keepers, and the platform level with the dock floor).

Leveler and restraint interlocking are overridden when the OPERATION switch is in BYPASS. The allows the independent operation of the leveler (the restraint cannot be operated in BYPASS).

Pressing the restraint ENGAGE button when in BYPASS mode will return the leveler to NORMAL operating mode.

This option is not available on units equipped with the Auto Return to Dock option.

Adjust & Test Dock Leveler and Truck Restraint Interlock Adjust Auto Return To Dock (ARTD)



A—ARTD ACTIVATE B—ARTD DE-ACTIVATE C—ARTD LIMIT SWITCH D—ARTD SWITCH ARM

HP/H levelers are equipped with the optional Auto Return To Dock (ARTD) if leveler not interlocked with a truck restraint.

The ARTD allows the platform to automatically return to the cross-traffic (stored) position after the truck departs.

Adjust the ARTD as Follows:

- NOTE: Placement of (A, B and C) are typical factory settings. ARTD is set to engage approximately one(1) in. before the front header hits the header stops.
- 1. Raise platform fully and engage the maintenance prop in the service position.
- 2. Turn OFF all electrical power to the dock leveler. Attach safety lockout and tagout devices. (Supplied by others)
- Loosen nuts (A). Slide bolt up to engage ARTD higher below dock or slide down to engage ARTD lower below dock. Tighten nuts.

4. Turn power back on and run the unit through a full cycle and repeat if necessary.

5. Loosen nut (B) and slide bolt up to shut ARTD higher above dock or slide the bolt down to shut off the ARTD less above dock.

WARNING

When service under the dock leveler is required, always lock all electrical disconnects in the OFF position after raising the platform and engaging the maintenance prop. Failure to do this may result in serious personal injury or death.

Always post safety warnings and barricade the work area at dock level and ground level to prevent unauthorized use of the dock leveler before maintenance is complete. Failure to do this may result in serious personal injury or death.

WARNING

Always stand clear of the dock leveler lip when working in front of the dock leveler.

The maintenance prop MUST be in the service position when working under the dock leveler. For maximum protection, use an OSHA approved locking device to lock the maintenance prop in the service position. Only the person servicing the equipment should have the key to unlock the maintenance prop.

Unless the dock leveler is equipped with a tethered remote, two people are required to engage the maintenance prop: one person to operate the unit, the other person to engage the maintenance prop.

Failure to follow these instructions may result in serious personal injury or death.

NOTE: The unit must raise enough to allow the lip to fully retract to have the lip rest in to the lip keepers.

NOTE: The ARTD Switch arm (D) must be between both (A) and (B) to work properly.

OPTIONAL EQUIPMENT ADJUSTMENTS



In the full below dock position the switch arm (D) will be activated by the front bolt (A) and trapped under the back bolt (B). The switch will active approximately 1 inch before the front header is fully below dock.

As the platform starts to recycle the lip will pull in first and then the platform will start to raise. Once the platform is high enough to have the lip clear the lip keepers the back bolt (B) will de-activate the switch and turn off the pump and the platform will float down to rest in the lip keepers in the cross traffic position.

Below Dock End Load Switch

The Below Dock End Load Switch (E), controls the lip when end loading below dock. To activate turn the selector switch (F) to BELOW DOCK position.

This will DE-ACTIVATE the Auto Return to Dock feature.

Push and hold the RAISE button until the platform is fully open. The lip will extend until the switch opens up and stops the pump.

The lip will be extended only 2 - 3 inches to stay with in the bumper spacing.

The platform will float to the full below dock position and the trailer and be loaded/unloaded.

When complete, turn the Selector Switch(F) back to the NORMAL position and the platform will start to Auto Recycle to the cross traffic position.

NOTE:

When servicing trailers that are lower than dock height it is recommended the BELOW DOCK selector switch (F) be in the BELOW DOCK mode AFTER the lip is in the bed of the trailer to prevent the Auto Return feature to activate inadvertently.



Whenever end loading or unloading with the platform in the below-dock position, make sure the ARTD switch is in the BELOW DOCK position. DO NOT turn the ARTD switch to the NORMAL position until end loading or unloading is finished.

This page intentionally left blank

WARNING

When service under the dock leveler is required, always lock all electrical disconnects in the OFF position after raising the platform and engaging the maintenance prop. Failure to do this may result in serious personal injury or death.

Always post safety warnings and barricade the work area at dock level and ground level to prevent unauthorized use of the dock leveler before maintenance is complete. Failure to do this may result in serious personal injury or death.

WARNING

Always stand clear of the dock leveler lip when working in front of the dock leveler.

The maintenance prop MUST be in the service position when working under the dock leveler. For maximum protection, use an OSHA approved locking device to lock the maintenance prop in the service position. Only the person servicing the equipment should have the key to unlock the maintenance prop.

Unless the dock leveler is equipped with a tethered remote, two people are required to engage the maintenance prop: one person to operate the unit, the other person to engage the maintenance prop.

Failure to follow these instructions may result in serious personal injury or death.

Before performing the detailed troubleshooting procedures, check the following items first:

- Check all fuses inside the control panel(s). Replace any blown fuse(s) with a fuse of equal specification.
- Make sure the correct voltages are present at the proper locations inside the control panel(s).

Symptom	Possible Cause	Solution
Inside and outside signal lights do not operate. Controller (PLC) RUN indicator is on solid (not flashing). Unit operates as normal.	Bad Flasher.	Replace flasher with wire. If lights operate (lights will not flash), replace flasher.
Restraint does not operate. Motor does not energize.	Motor overload device tripped.	Reset overload relay (3 phase) or replace fuse (1 phase) or reset breaker (1 phase-new models). Determine cause of device tripping. NOTE: If replacing fuse, use fuse with equal specification.
	Motor starter (3 phase) or motor relay (1 phase) not energizing. Combination Leveler and P-Hold Only.	Check controller output that sends a signal to starter or relay. Output may have failed OPEN. Use meter to check for contact closure when output ON.

Symptom	Possible Cause	Solution
Three-phase units only: Restraint does not	3 Phase units only - no voltage is present on one	Check for blown fuses at branch circuit disconnect. Replace fuse. Determine cause of blown fuse.
but does not run.	NOTE: A motor that is	Check motor starter as follows: 1. Disconnect wires at load side of starter. 2. Energize the starter
If motor hums, but does not run, overload device should trip.	missing voltage on one line is said to be single-phased.	 Measure line-to-line voltage at line side of starter. Measure line-to-line voltage at load side of starter
Combination Leveler and Hold-Tite Only.		 5. Line-side and load-side voltages should be approximately the same. Replace starter if voltage values are considerably different from one another.
		Check all wiring to motor for high resistance or no connection.
		Replace motor.
Three-phase units only: Restraint does not operate. Motor runs in reverse	Phase reversed.	Reverse any two legs at the branch circuit disconnect.
Single-phase units only: Restraint does not operate.	Line voltage too low.	Check wiring to motor for high resistance. Check for loose or corroded connections. Check if gauge of wires to motor are of correct size and specification for load requirement. Replace if necessary.
does not run.	Defective motor centrifugal switch.	Replace motor.
	Defective motor capacitor.	Replace motor.
	Low hydraulic fluid.	Add fluid, see Maintenance section for proper fluid level and type.
Restraint operates slowly.	Low hydraulic fluid.	Add fluid, see Maintenance section for proper fluid level and type.
	Pressure relief valve set too	See pressure relief adjustments on page 48.
	(combination unit only)	NOTE: The pressure relief valve must not be set at a level that causes the motor operating current to exceed the full load amp value* at any time, including when operating in pressure relief.
		*The full load amp value can be found on the inside cover of the control panel.
	Hold-Tite raises Slow or Slow to release (SC Hold-Tite Only)	-Pressure Relief cartridge adjusted per max amp draw.
	Damage or blocked hydraulic hose(s) and/or valve(s).	Replace damaged hose(s). Check and remove blockage from hose(s) and/or valve(s).

Symptom	Possible Cause	Solution
Restraint does not fully raise or motor overcurrent device	Low hydraulic fluid.	Add fluid, see Maintenance section for proper fluid level and type.
and/or overload device continuously tripping.	Debris in Tank	Drain and clean tank. I debris cannot be cleaned out replace tank.
Restraint does not raise.	Solenoid Not energized.	Locate solenoid (See Page ??& ??). Coil must be energized when P-Hold is in engage mode.
		-Check valve for Magnetism at the coil
	Bad Spool Valve	Remove coil from cartridge valve and cartridge valve from valve block.
		-Check valve for contaminant's and/or damage. -Replace valve if damaged. -Carefully wipe valve with clean rag (do not damage "O" rings on valve).
		NOTE: Do not over tighten valve into block. Max Torque: 10-15 lb/ft. or snug to prevent leakage. Tighten coil snug, avoid over tightening and causing valve to bind.
		Operate unit. Replace valve if problem persists and all other troubleshooting procedures performed.
Restraint will not lower to release truck.	Solenoid staying energized.	Relay or PLC contact is stuck contacts. Test coil for Magnetism (see page 40,41). Coil must be de- energized to release the truck.
	Bad Spool Valve.	Remove coil from cartridge valve and cartridge valve from valve block.
		-Check valve for contaminant's and/or damage. -Replace valve if damaged. -Carefully wipe valve with clean rag (do not damage "O" rings on valve).
		NOTE: Do not over tighten valve into block. Max Torque: 10-15 lb/ft. or snug to prevent leakage. Tighten coil snug, avoid over tightening and causing valve to bind.
		Operate unit. Replace valve if problem persists and all other troubleshooting procedures.

Symptom	Possible Cause	Solution
Restraint raises makes contact with ICC bar but does not lock. Then returns to stored	Improper location of Hold- Tite	Power Hold must have a 4" set back from bumper SEE page ??.
position.	Prox switch	 Check prox switch #1 and #2. When metal is placed in front of prox the led light on the prox will light up. When the led on the prox is lit the inputs#3 and #4 on the plc will also be lit. Shorted or open prox switch open or shorted wires Bad prox switch.
	Activation of #1 prox switch	Input 4 must come on first. The restraint shoe must make contact with the ICC bar. The restraint shoe will rotate as the hydraulic extends. The Slide block on the hydraulic cylinder push The rod. The rod will make contact with the Z bar. The Z bar will pass over the #1 prox switch. Input #3 will light on the PLC. The power hold then shut off. -Frozen or rusted push rod -Bend or damaged Z bar -adjustment to prox maybe required
	Activation of #2 prox switch	The restraint shoe must make contact with the ICC bar. The restraint shoe will rotate the ratchet will pass in front of the #2 prox switch, input #4
Platform does not rise. Pump operates in pressure relief mode.	Heavy object(s) on platform.	Remove object(s) from platform. NOTE: For safety reasons, the dock leveler is designed to lift only the platform's own weight.
	Dock leveler binds.	Check for visible obstructions that could cause binding. Remove obstructions. If no obstructions found, call Systems Inc. Technical Services. See inside back cover for phone number and address.
	Pressure relief set too low.	Increase pressure relief. See Adjust Main Pressure Relief in the Adjustment section. NOTE: The pressure relief valve must not be set at a level that causes the motor operating current to exceed the full load amp value* at any time, including when operating in pressure relief. *The full load amp value can be found on the inside cover of the control panel.

Symptom	Possible Cause	Solution
Platform rises slowly.	Low hydraulic fluid.	Add fluid, see Maintenance section for proper fluid level and type.
	Contaminated hydraulic system.	Clean and inspect valves. Flush contaminated oil from hydraulic system. Fill system with new oil. See Periodic Maintenance in the Maintenance section.
	Damaged or restricted hydraulic hose(s).	Replace damaged hose(s). Remove restriction.
	Pressure relief set too low.	Increase pressure relief. See Adjust Main Pressure Relief in the Adjustment section.
		NOTE: The pressure relief valve must not be set at a level that causes the motor operating current to exceed the full load amp value* at any time, including when operating in pressure relief. *The full load amp value can be found on the inside cover of the control panel.
Pump motor loads down when platform reaches	Pressure relief set too high.	Decrease pressure relief. See Adjust Main Pressure Relief in the Adjustment section.
the full raised position.		NOTE: The pressure relief valve must not be set at a level that causes the motor operating current to exceed the full load amp value* at any time, including when operating in pressure relief. *The full load amp value can be found on the inside cover of the control panel.
Shoe does not rise to full height.	Low hydraulic fluid.	Add fluid, see Maintenance section for proper fluid level and type.
Platform DOES rise to full height, but lip DOES NOT extend or extend fully.	Low hydraulic fluid.	Add fluid, see Maintenance section for proper fluid level and type.

TROUBLE SHOOTING DOCK LEVELER

Symptom	Possible Cause	Solution
Platform locks into "safety" as platform lowers. Lip drops to vertical position.	Platform lowering speed is too fast.	 Adjust platform down speed control. See Adjust Cable Weight and Down Speed Control in the Adjustment section. NOTE: Extreme cold weather OR incorrect fluid may cause platform to lock. Adjustment is same.

LADDER LOGIC HOLD-TITE



ISSUES FOR PROGRAMMING.

- Error light is flashing, PLC is either missing or damaged.
- Update to newer program
- Installation of new un programmed PLC

MATERIAL REQUIRED.

You will receive two (2) E-proms

- Blank run E-Prom.
- Program Specific E-Prom.

INSTALLATION

- 1. Turn power off power. (remove existing E-Prom if present).
- 2. Insert new "Blank Run" E-Prom.
- 3. Turn power on for 30 seconds.
- 4. Turn power off for 10 seconds repeat cycle 3 times.

- Insert program chip (program specific)

Repeat steps 1,3 and 4. Allow light sequence to complete flashing. Run light should be on STEADY *not flashing*. Error light should NOT be *on*. Check for proper input and out put lights on the PLC.

If not, repeat steps 3 and 4 until PLC responds properly. If the PLC does not accept the program or if questions contact the Technical Service Department.

Note: The PLC will maintain the program even if the power is turned off.



Prom Location

Twido PLC



E-Prom

MANUAL RELEASE



Tools required: Large Hammer 3/4" Dia Rod Two Foot Lg.

Manual release.

- Lock out / tag out leveler.
- Remove front cover plate (4 screws)
- Remove bolt and washer holding cylinder in place.
- Install 3/4' rod through front opening. Rod will fit in the slide block.
- Hammer 3/4 rod (4 to 5 hits) until the slide block travels past the shoe.
- -The shoe will then drop.

Hold-Tite Valve Block SC





NOTE	DESCRIPTION	
1	PRESSURE FROM PUMP	
2	RETURN TO TANK	
3	TO BLIND END OF Hold-Tite	CYLINDER
4	TO ROD END OF Hold-Tite	CYLINDER

Item	Quantity	Part Number	Description
Α	1		Hydraulic Valve Body
В	2	9571-0007	Fitting Pipe Plug 1/8 NPT
С	2	9301-0109	Fitting Conn STR Thread
D	2	8581-0113	Fitting Elbow 90 Deg #6 ORB x #6 JIC
E	1	8581-0115	Valve Cartridge Relief
F	1	8581-0011	Valve Cartridge 4-Way
G	1	8581-0004	Coil, Delta
Н	1	4305-0319	Cable Assembly 22" Lg
I	1	8583-0017	Complete Valve Assembly

*Provide dock leveler and/or Hold-Tite serial number when calling or faxing orders.

Hold-Tite Valve Block



Item	Quantity	Part Number	Description
A	1		Valve Manifold
В	2	9301-0109	Fitting Connection STR #6 ORB TO 36 JIC
С	2	9301-0113	Fitting Elbow 90 Deg STR Thread #6 ORB x #6 JIC
D	1	8581-0011	Valve Cartridge 4-Way
E	1	8581-0004	Coil, Delta
F	1	4305-0319	Cable Assembly 22" Lg
G	1	8583-0016	Complete Valve assembly



*Provide dock leveler and/or Hold-Tite serial number when calling or faxing orders.

Hold-Tite Break Down

Item	Quantity	Part Number	Description
Α	1	9414-0064	Restraint Shoe
В	1	9412-0030	Pin 1-1/2 X 8 LG
С	1	9414-0021	Rack Weldment
D	1	9411-0005	Spring, Rack Weldment
E	1	8583-0017	Valve Block SC
	I	8583-0016	Valve Block with leveler
F	1	9414-0065	Latch Block Assembly (Includes Prox Switches)
G	1	2101-0118	Bolt 3/4-10 UNC X 1-1/2 LG
Н	1	2101-0119	Bushing
I	1	9414-0073	Cylinder Complete (Includes Slide Block and Hoses)
J	1	9904-0059	Hose, 35" Lg. #6 Jic Swivel Both Ends
K	1	9904-0155	Hose, 21" Lg. #6 Jic Swivel Both Ends
L	1	9412-0095	Push Rod
М	1	2101-0045	Cotter Pin, 1/8 x 1.00
N	2	9412-0063	Removable Track Stop
0	4	2101-0009	Bolt 5/16-18
Р	1	9411-0046	Access Cover, Top
Q	14	2101-0099	Screw 1/4-20 UNC x 3/8
R	1	9411-0012	Cover, Front
S	1	9411-0007	Weather Seal, Hold Down
Т	1	0192-0016	Weather Seal, Ratchet
U	1	2753-0001	J-Box, Cover and Gasket SC (includes screws)
		2753-0002	J-Box, Cover and Gasket Remote (includes screws)
V	4	2101-0074	Screw, Allen Head 1/2-20 UNC x 1-1/2 Lg.
W	1	9414-0063	Base Weldment
Х	1	8581-0137	One Way Check Valve

Hold-Tite SC Power Pac



Item	Quantity	Part Number	Description
Α	1	9301-0199	Breather Cap
В	1	9411-0047	Cover, Power Pac
С	1	9301-0085	Filter 3/8 NPT
D	2	9904-0051	Hose, 16.00" LG 3/8 NPTM / #6 Jic Swivel Female
F	7	2101-0009	Bolt 5/16-18 UNC 3/4 Lg.
	1	3411-0008	Motor Only
G	1	9395-0022	Power Pac Complete, SC

Hold-Tite SC

2



Item	Quantity	Part Number	Description
Α	2	0963-0037	Prox Switch
В	1	0941-0008	Spring
С	1	0941-0009	Spring
D	1	2101-0012	Bolt 5/16-18 UNC
E	1	2101-0202	Nut, Hex 5/16-18 UNC
F	1	9414-0065	Latch Assembly (Complete With Prox Switches)

Outside Signs



Item	Quantity	Part Number	Description
А	1	1751-0033	SIGN,PULL IN/OUT ON GREEN ONLY RIGHT READING,16-7/8x8x3/32
В	1	1751-0034	SIGN,PULL IN/OUT ON GREEN ONLY MIRROR IMAGE,16-7/8x8x3/32

Item	Quantity	Part Number	Description
	1	3055-0008	Complete Light Housing, Yellow Plastic, LED Lights
	1	3055-0002	Complete Light Housing, Yellow Plastic, Incandescent Lights
	1	3055-0009	Complete Light Housing, Clear Charcoal, LED Lights, Strobe
1	1	3055-0007	Complete Light Housing, Clear Charcoal, Incandescent Lights, Strobe
	1	3051-0063	Light Housing Only, Yellow Plastic
	1	3051-0100	Light Housing Only, Clear Charcoal
2	1	3051-0102	Lens/Housing/Circuit Assembly Red-LED
3	1	3051-0103	Lens/Housing/Circuit Assembly Green-LED
*	2	3051-0085	Lamp, 25W,120V,Incandescent, BAY (Rated 1000 Hours)
*	2	3051-0066	Socket Harness for Incandescent Lamp
2	1	3051-0064	Lens, Red
3	1	3051-0065	Lens, Green
4	1	3051-0068	Mounting Gasket
5	4	3051-0105	Clips, Lens Holding
6	4	3051-0104	Screw, Lens Holding Clip
7	1	x	Conduit Fastener, 3/4" x 3/8" (Included in Light Package)

Page intentionally left blank

Customer Information



NOTE: Refer to illustration for left/right orientation of dock leveler.

The model/serial number decal (A) is located on the right platform joist near the front (lip) of dock leveler.

When you receive your dock leveler, write down the dock leveler model and serial number in the form provided. This will help ensure safe keeping of the numbers in the event the model/serial number decal (A) becomes lost or damaged.

Also, write down McGuire job number, the company that installed the dock leveler, and the original owner's name. This will all help to identify the specific dock leveler if more information is required.

When ordering, use part numbers and description to help identify the item ordered. Do not use "item" numbers. These are only for locating the position of the parts. Always give dock leveler MODEL NUMBER and/or SERIAL NUMBER.

For service, call or contact:

Systems, Inc. P.O. Box 309 Germantown, WI 53022

Phone: (800) 624-8473 Fax: (262) 255-5917

Dock Leveler Information
Model
Serial No
McGuire, Job No
Original Owner Information
Name
Address
Installer Information
Name
Address
Date of Installation

McGuire WARRANTY

Hold-Tite Truck Restraint

All Hold-Tite vehicle restraints feature a full Two (2) year base warranty on all structural, hydraulic and electrical parts, including freight and labor charges in accordance with McGuire Standard Warranty Policy. Structural components carry an additional full three (3) year extended warranty with parts and labor. McGuire warrants all components to be free of defects in materials and workmanship, under normal use, during the warranty period. This base warranty period begins upon the completion of installation or the sixtieth (60th) day after shipment, whichever is greater.

In the event of any defect covered by this guarantee, McGuire, will remedy said defect by repairing or replacing all defective parts, bearing all of the costs for parts, labor, and transportation.

All guarantee claims will be settled on a timely basis when defects are found to be from other than improper installation, operating contrary to instructions or beyond rated load capacities, abuse, careless or negligent use, or failure to maintain the unit as recommended by the owner's manual.

There are no guarantees, either expressed or implied, including any implied guarantees of merchantability or fitness for a particular purpose which shall extend beyond the guarantee periods indicated above. This guarantee is valid only if the unit(s) is unaltered from original condition as delivered from the factory and a survey is completed by a McGuire representative.